



# MEDI-CAL'S NON-MEDICAL TRANSPORT BENEFIT

## What is Non-Medical transportation (NMT)?

Round trip transportation to and from: a doctor's visit; a pharmacy to pick up prescriptions; a medical supplier to pick up medical equipment or devices; to visit a baby in the NICU; or to receive any other Medi-Cal-covered service, including mental health and dental care.

## Who qualifies for this NMT benefit?

ALL Medi-Cal beneficiaries who lack other transportation to reach a Medi-Cal-covered service, and who do not require assistance getting to and from the vehicle. This includes all pregnant people with Medi-Cal; including those with Restricted Scope Medi-Cal.

## Are parents and caretakers allowed in the transport?

Yes, one attendant for an elderly person or one parent/guardian to take a child to the doctor.

**How do you  
access this  
benefit?**

### In a Medi-Cal HMO?

Anthem Blue Cross: 877.931.4755

Blue Shield Promise: 877.433.2178

Health Net: 800.675.6110

Kaiser: 844.299.6230

LA Care: 866.529.2141

Molina: 844.292.2688

**Have Fee-For-  
Service, also called  
Regular Medi-Cal?**

Contact:

DHCSNMT@dhcs.ca.gov

**NEED HELP ACCESSING  
NON-MEDICAL  
TRANSPORT?**

**Consumers/Patients:  
818.492.5270**

**Advocates/Providers:  
213.749.4261**



# 白卡非緊急醫療 運輸福利

## 什麼是非緊急醫療運輸 (NMT)?

是以下情況所需的往返交通運輸：訪問醫生，于藥房拿處方藥，于醫療供應商處拿取醫療器械與設備，于新生兒重症監護病房拜訪新生兒，或是使用其他白卡相關福利，包括心理健康和牙科福利時。

## 誰有資格享用 NMT 福利？

只要您有白卡，缺乏其他交通方式，同時不需要額外的協助上下車，就可以享用這項運輸福利。

## 家長或者看護者可以一同前往嗎？

可以。每位長者可由一位看護者陪同，每位兒童可由一位家長或監護人陪同。



## 怎樣享用這 項福利？

如果您的白卡有所屬  
醫療網，請致電您的  
醫療網計劃：

Anthem Blue Cross: 877.931-4755  
Blue Shield Promise: 877.433.2178  
Health Net: 800.675.6110  
Kaiser: 844.299.6230  
LA Care: 866.529.2141  
Molina: 844.292.2688

如果沒有醫療網，請  
直接聯繫衛生部門：

[DHCSNMT@dhcs.ca.gov](mailto:DHCSNMT@dhcs.ca.gov)

## 如需協助使用非緊急 醫療運輸福利

消費者或患者：  
818.492.5270  
213.241.0262

Advocates/Providers:  
213.749.4261